

Addressing the dissemination of terrorist content online

Obravnava terorističnih spletnih vsebin

Besedilo v slovenskem jeziku najdete [tukaj](#).

Policy on addressing the dissemination of terrorist content online

Regulation (EU) 2021/784 on addressing the dissemination of terrorist content online (the "Regulation"), which has been in force since June 7, 2022, lays down uniform rules to address the misuse of hosting services for the dissemination to the public of terrorist content online.

To implement the Regulation, the Act on the Implementation of the Regulation (EU) on Addressing the Dissemination of Terrorist Content Online (Official Gazette of the Republic of Slovenia, No. 95/24; ZIUORTSV) was adopted, which came into force on November 23, 2024.

T-2, as part of its services, also offers [hosting services](#) and is therefore obligated to comply with the Regulation and ZIUORTSV.

Orders for the Removal of Terrorist Online Content

In the Republic of Slovenia, the competent authority for issuing orders to remove terrorist online content is the District Court in Nova Gorica. A contact point has been established at this court for handling requests for clarifications and feedback regarding removal orders, accessible at the email address urad.ozng@sodisce.si. More information about the contact point can be found [here](#).

The court issues a removal order for terrorist online content based on a proposal from the Agency for Communication Networks and Services of the Republic of Slovenia ("Agency"). The court must make a decision within 30 days of receiving the proposal. An appeal against the order for the removal or restriction of access to specific online content does not suspend its execution.

T-2 will remove or block access to terrorist online content as soon as possible, and in any case, within one hour of receiving the removal order/decision.

Legal Remedies Against a Removal Order

Hosting service providers who have received a removal order, as well as content providers whose content has been removed or access to which has been blocked under the removal order, have the right to effective legal remedy under the Regulation. This right includes the right to challenge such a removal order in the courts of the member state of the competent authority that issued the removal order.

Handling Complaints from Content Providers in Case of Content Removal

If T-2, as a hosting service provider, takes specific measures under the Regulation to protect its services from the dissemination of terrorist online content and a content provider's online content has been removed or access to it has been blocked as part of these measures, the content provider has the right to file a complaint with T-2 regarding the removal or blocking of access to the content and request its re-publication or access to it.

The complaint should be sent to the contact point at dsa.notices@t-2.com.

The complaint should include the following information:

- The name and surname of the complainant,
- The exact URL where the online content is (or was) published and any additional information that enables T-2 to determine which removed online content the complaint refers to,
- The reason for the complaint and the complainant's request.

T-2 will review the complaint and, if it determines that the removal or blocking of access was unjustified, will republish the content or restore access without unnecessary delay. T-2 will notify the content provider of the outcome of the complaint no later than two weeks after receiving the complaint.

The republication of the content or restoration of access does not prevent administrative or judicial procedures against the decision of the hosting service provider or the competent authority.

Provision of Information for Content Providers

When T-2 removes terrorist content or blocks access to it, it will, normally provide the content provider with information about such removal or blocking. T-2 will inform the content provider upon request of the reasons for the removal or blocking and the provider's rights to challenge the removal order, or will provide the content provider with a copy of the removal order. T-2 will not provide such information if the authority that issued the removal order decides otherwise for reasons of public security.

More Information

The link to the text of Regulation on addressing the dissemination of terrorist content online is available [here](#).

The link to the Act on the Implementation of Regulation (EU) on the Handling of the Dissemination of Terrorist Online Content is available [here](#).

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